A NEWSLETTER FROM YOUR FRIENDS AT F&B COMMUNICATIONS

Connections

OCTOBER/NOVEMBER/DECEMBER 2026



A smarter home Wi-Fi experience is on the way from F&B! We're getting set to roll out enhanced Wi-Fi, with more control right at your fingertips, including advanced security features, device prioritization, parental controls, and more. For managing and protecting your connected home, it's an easy, no-fuss way. Stay tuned. Something smart is on the way!

103 N. Main St. / P.O. Box 309
Wheatland, IA 52777

Office Hours: M–F 7:30 am to 4:00 pm

Office Closures:
Thanksgiving – Nov. 26 & 27
Christmas – Dec. 24 & 25
New Year's Eve – Dec. 31 closing at 11:30 am
New Year's Day – Jan. 1

Phone Numbers:
Business Office:
(563) 374-1236 or (563) 574-1236
After-Hours Trouble:
(563) 374-1238 or (563) 574-1238
Internet Tech Support 24/7: 1-888-832-4322

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F&B COMMUNICATIONS



WI-FI *as easy as pie*

TREAT YOURSELF TO THE SWEET BENEFITS OF MANAGED WI-FI

You have enough on your plate without having to troubleshoot problems with your Wi-Fi network. That's why we offer Managed Wi-Fi. It eliminates Wi-Fi dead zones to create a seamless and reliable internet connection throughout your home.

Our team will install a next-generation router, connect your devices, and provide ongoing maintenance and remote support. You'll also get a mobile app to conveniently manage parental controls, allow guest access, and enhance security.

Like whipped cream on pumpkin pie, Managed Wi-Fi is the finishing touch to your internet connection.

CALL (563) 374-1236 TO ORDER

Happy Thanksgiving!

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October is National Cybersecurity Awareness Month

National Cybersecurity Awareness Month spotlights cybersecurity as a shared responsibility that affects all Americans. It's a collaborative effort between the U.S. Department of Homeland Security and its public and private partners, including the National Cyber Security Alliance. The goal is to raise awareness about the importance of cybersecurity to help individuals stay safe and secure online.

As threats to technology and confidential data become more common, it's important to take steps to reduce your chances of being affected. Here's what the Cybersecurity & Infrastructure Security Agency recommends:

- **Turn on Multifactor Authentication** – This makes it significantly less likely your accounts will get hacked.
- **Update Your Software** – It's best to turn on automatic updates.
- **Think Before You Click** – More than 90% of successful cyber attacks start with a phishing email.
- **Use Strong Passwords** – A password manager allows you to generate and store unique passwords.

F&B encourages you to focus on cybersecurity not just in October, but all year long.





Why Local Connections Matter

When it comes to internet service, speed matters — but so does the experience you have when you need help. That's one reason many customers appreciate working with a local internet provider instead of a large national company.

F&B is part of the communities we serve. The people answering your questions, installing your service, and maintaining the network often live nearby. They understand the unique needs of local homes and businesses, and they're invested in keeping their neighbors connected.

As a local provider, our customer service can be more personal. Instead of navigating endless phone menus or explaining your issue to multiple representatives, you're more likely to speak with someone who knows the area and is focused on finding a solution. That can mean shorter wait times, clearer communication, and a more satisfying experience.

Because we're a local provider, we're also able to be more responsive to your requests. Our decision-makers are closer to the customers they serve, so questions and concerns can often be handled more quickly. Whether it's scheduling an installation, troubleshooting a connection, or answering billing questions, our local team has the flexibility to respond efficiently.

Choosing to get your internet service from F&B also helps strengthen the local area. We create jobs, support area events, sponsor schools and nonprofit organizations, and reinvest in the local economy. When you do business locally, you're enabling our company (and other local businesses) to make a meaningful difference in the place we all call home.

At the end of the day, internet service is about more than technology. It's about trust, reliability, and having a team of people nearby that truly values your time and your business. That local connection can turn a routine service into a relationship built on responsiveness, accountability, and genuine customer care.

Visit www.fbcom.net and follow us on Facebook to find out more about our community involvement.

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