

# Connections

JANUARY/FEBRUARY 2024

## Contact Us

103 N. Main Street / PO Box 309  
Wheatland, IA 52777

**Office Hours:** M–F 7:30 am to 4:00 pm

### Phone Numbers:

Business Office:

(563) 374-1236 or (563) 574-1236

After-Hours Trouble:

(563) 374-1238 or (563) 574-1238

Internet Tech Support 24/7:

1-888-832-4322

Technology Solutions: (563) 374-1322

**Visit Us Online:** [www.fbc-tele.com](http://www.fbc-tele.com)

 **Like Us on Facebook:**  
[facebook.com/FBCommunications](https://facebook.com/FBCommunications)

## New Year, New Logo

F&B Communications is launching a new logo in 2024, and it's making its premiere appearance in this *Connections* issue. The refreshed design is part of an overall effort to strengthen our brand and more closely incorporate our entire suite of services—including our Technology Solutions retail and IT services division—under the F&B name.

Over the next few months, you'll see the new logo appear in our online and print marketing as well as on our vehicles and office buildings. We hope its arrow reminds you to look up and move forward, which is also our wish for you in the new year!

**F&B**  
COMMUNICATIONS



### *Let's see what we'll build in the new year*

At F&B, we do more than build fiber networks. We help build relationships, communities, opportunities, and quality of life. However, we don't do this important work alone. We do it in partnership with all of you, our loyal customers.

Communications technology is all about connections. Our wish for the year ahead is that our local connections grow even stronger.

**HAPPY NEW YEAR!**  
*Our office will be closed for the holiday on January 1st.*



Pictured (front left to right): Aaron Horman, F&B; Ariell Connelly, F&B; Dawn Gannon, C-W Schools; Andrea Howard, C-W Schools; and Ashley Kelting, C-W Schools.

## Community Giving

The Calamus-Wheatland Schools recently received a grant from the Aureon Charity Grant Program and a matching contribution from F&B. The funds will be used to support the PBIS (Positive Behavioral Interventions and Supports) program.

F&B also gives back to the community through scholarships. They include:

### F&B \$1,000 Scholarship

F&B will award this scholarship to a deserving high school senior in our service area based on scholastic achievement, citizenship, and school and community activities.

### FRS \$2,500 and Named Scholarships

The Foundation for Rural Service (FRS), in cooperation with NTCA – The Rural Broadband Association, supports the continuing education of rural youth. F&B is an NTCA member company. FRS will fund \$2,000 of each scholarship, with F&B providing an additional \$500 if a winning application is chosen from our service area. Named scholarships are also available.

Scholarship applications open in January, so visit [www.fbc-tele.com/company/about-us/grants-scholarship](http://www.fbc-tele.com/company/about-us/grants-scholarship) now.

# F&B Fiber Internet Customers Get an Automatic Speed Boost

Good news travels fast, especially when the news is about faster internet speeds!

Beginning January 1st, all of our F&B fiber internet customers will automatically get faster speeds. Why are we making this upgrade? Because we want you to have an excellent online experience, and yesterday's internet speeds simply can't keep up with today's internet usage.

Research shows that most households need an internet connection of at least 100 Mbps to effectively handle common internet activities such as email, research, social media, TV and movie streaming, and working from home. Additional bandwidth may be required for large households with many users and devices, especially if they use security cameras and regularly participate in video conferencing and other data-intensive services.

Specific details regarding the speed upgrade of your F&B fiber internet package, including the price change if applicable, can be found on the December billing statement. For example, if you're on one of our current standalone plans of 100 Mbps and above, you'll get a speed boost — up to double in most cases — at no additional cost. If you're a customer of a lower-speed legacy internet package, you'll also get download and upload speed bumps for a modest price increase that keeps it an excellent value.

We have even more good news to share about F&B fiber internet. There are two new internet packages that include our SmartHub Managed Wi-Fi that's installed and supported by F&B:

#### MOST POPULAR

**Home Plus + Wi-Fi**  
500 Mbps/500 Mbps  
**\$89.99**

**Home Pro + Wi-Fi**  
1 Gig/1 Gig  
**\$109.99**

In addition to super-fast symmetrical speeds, F&B fiber internet provides these advantages so you can enjoy a hassle-free connection:

- **Reliability** – Our secure fiber network is 100% buried to protect it from the elements.
- **SmartHub Managed Wi-Fi** – Carrier-grade Wi-Fi equipment gives you excellent coverage throughout your home.
- **No data caps** – All plans offer unlimited usage with no throttling or overage charges.
- **No contract** – We don't require a contract or use tricky introductory prices that increase unexpectedly.
- **In-home installation by experienced techs** – This sets us apart from our competitors and ensures you'll be up and running quickly.

**If you have any questions about your F&B fiber internet service, please call us at (563) 374-1236.**