

# Connections

MARCH/APRIL 2023



## Go Green for St. Patrick's Day

The obvious way to celebrate St. Patrick's Day on March 17 is to wear green. But why stop there? For extra fun, plan your meals to feature green food—such as salad made with green vegetables, guacamole, pesto pasta, pistachios, kiwi, and lime sherbet.

Speaking of green, if you sign up for eBill, you'll save trees and save money on postage. Call (563) 374-1236 for details.

### Contact Us:

103 N. Main Street / PO Box 309  
Wheatland, IA 52777

**Office Hours:** M–F 7:30 am to 4:00 pm

### Phone Numbers:

Business Office:

(563) 374-1236 or (563) 574-1236

After-Hours Trouble:

(563) 374-1238 or (563) 574-1238

Internet Tech Support 24/7:

1-888-832-4322

Technology Solutions: (563) 374-1322

**Visit Us Online:** [www.fbc-tele.com](http://www.fbc-tele.com)



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**F&B**

## Falling down the internet rabbit hole?



## Enjoy the wonderland more with wonderfully fast internet!

Curiosity led Alice down, down, down the rabbit hole and toward all kinds of adventure. You may be able to relate to her as you click, click, click your way from one video, social media post, online store, or article to another.

There's so much to discover when you fall down the internet rabbit hole. All you need to make the most of this wonderland is some spare time and a fast connection. We can help with the latter.

**Call (563) 374-1236 for faster speeds.**  
**Speaking of rabbits, we wish you a happy Easter!**

## You'll Absolutely Love Absolute Cable TV

F&B's video partner, Skitter TV, has rebranded as Absolute Cable TV. The new brand of the full-featured TV service was introduced earlier this year.

If you're one of our TV subscribers, here's what to know about Absolute Cable TV:

- Channel lineups and pricing are unchanged.
- The Total package has been renamed Prime+.
- Absolute Cable TV features the Select, Prime and Prime+ packages.

To use watchTVEverywhere, you should search for "Absolute Cable TV" in the provider list when accessing your favorite app. If "Absolute Cable TV" is not yet listed, then look for "Skitter TV." Your watchTVEverywhere login credentials have not changed, although you may need to login again to access content.

**If you need assistance or have questions about this transition to Absolute Cable TV, please call us at (563) 374-1236. Thank you for your loyalty.**



## There's a Simple Solution to Much Simpler Wi-Fi

Wi-Fi doesn't need to be complicated. So, if you find yourself having to think about your home's Wi-Fi network more than you'd like, we suggest you simplify things a bit and get SmartHub Wi-Fi.

This monthly service takes the hassles of Wi-Fi troubleshooting (and more) off your hands in exchange for a small monthly fee. Once you sign up for SmartHub Wi-Fi, F&B will handle a variety of Wi-Fi tasks for you at no additional cost:

- Installation of a next-generation router with powerful Wi-Fi 6
- Selection of the best router location in your home for optimal coverage and signal strength from room to room
- Setup of your Wi-Fi security password to avoid others using your Wi-Fi network without your permission
- Connection of your devices — such as laptops, tablets, phones, and printer — to the Wi-Fi network
- Ongoing maintenance including router software upgrades for optimal performance
- Remote support should a Wi-Fi issue arise
- Repair or replacement of our router when needed

Keep this in mind: If you don't have SmartHub Wi-Fi and need in-home help with a router you purchased on your own, you'll have to pay the hourly fee for a service call by one of our technicians. This can get pricey if you end up with a series of Wi-Fi issues.

It really boils down to a simple choice. Do you want to spend your time doing all the necessary Wi-Fi network setup, maintenance, and troubleshooting? Or would you rather leave all that to us and just enjoy using your Wi-Fi with all your home's connected devices?

**F&B offers SmartHub Wi-Fi for just \$9.99/month. To learn more about its features and to sign up for service, visit [www.fbc-tele.com](http://www.fbc-tele.com) or call (563) 374-1236.**