

# Connections

SEPTEMBER/OCTOBER 2022

## Happy Grandparents Day to Grand Folks

Grandparents Day was first declared a national holiday in 1978 by President Jimmy Carter. Since then, it's been celebrated yearly on the first Sunday after Labor Day. It's a grand time for gatherings to honor the vital role played by grandparents in the lives of their families.

F&B wishes all the best to the grandparents in our community. Enjoy your day!



### Contact Us:

103 N. Main Street / PO Box 309  
Wheatland, IA 52777

**Office Hours:** M-F 7:30 am to 4:00 pm

### Office Closure:

Monday, September 5 for Labor Day

### Phone Numbers:

Business Office:

(563) 374-1236 or (563) 574-1236

After-Hours Trouble:

(563) 374-1238 or (563) 574-1238

Internet Tech Support 24/7:

1-888-832-4322

Technology Solutions: (563) 374-1322

**Visit Us Online:** [www.fbc-tele.com](http://www.fbc-tele.com)



## THUMBS UP FOR UPDATES!

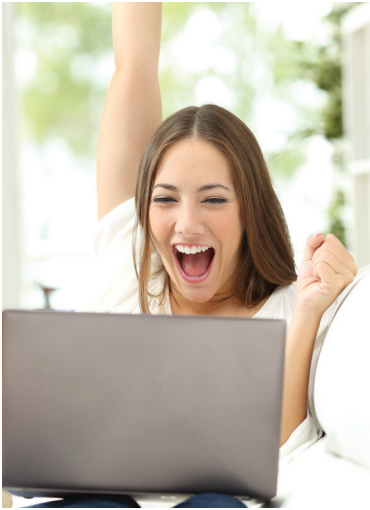
Follow Us Socially to Stay Up on Things

**F&B actively posts on Facebook to share all kinds of community updates with you. They can include:**

- Latest on fiber buildouts
- Salutes to local heroes
- Scholarship announcements
- Highlights from area activities
- Current job opportunities
- Product/service changes
- Invitations to company events
- Office closure dates
- Service outage alerts
- Helpful technology tips



To quickly access our Facebook page, click on the icon at [www.fbc-tele.com](http://www.fbc-tele.com). Then give us a thumbs up and follow us to receive updates.



## Enjoy Going Faster with Our New Fiber Internet Plans

We have good news! F&B fiber internet customers on plans of 100 Mbps and above were recently given an automatic increase of their upload speed at no additional charge. We completed the process of upgrading all eligible existing accounts in July.

Our new residential fiber internet plans now feature symmetrical bandwidth—equal download and upload speeds—along with lower prices for our 500 Mbps and 1 Gig plans. Our new fiber internet offerings for businesses also include faster upload speeds. What's more, F&B SmartHub Wi-Fi is now included free with our 500 Mbps and 1 Gig residential plans.

Here's what else you'll appreciate about all F&B internet connections:

- Unlimited data with no caps
- Our dependable fiber network.

To check out our current internet plans, go to [www.fbc-tele.com](http://www.fbc-tele.com) or call us at (563) 374-1236 for details.

# What Internet Speed Do You Need?

You may not need the fastest internet speed around, but you do want enough bandwidth to accommodate all your household's users and devices.

Fast internet makes it easier to do high-bandwidth activities (like streaming in 4K or downloading a large video game file) without worrying about long load times, buffering, or a dropped connection. It also means multiple devices can be used simultaneously with everyone enjoying a good online experience.

If you suspect your current internet speed is no longer sufficient, you may be wondering how fast your home's internet speed should be. There aren't any hard-and-fast rules, since different households will have a range of internet usage demands and expectations. A person living alone who only goes online for things like email and web browsing doesn't need as much internet speed as a family of five streaming Netflix in every room.

BroadbandNow, a national resource that assembles data from the Federal Communications Commission (FCC) and internet service providers, offers this chart as a general guideline:

Internet Speed	Users Supported	Speed Summary
25 Mbps	1–2	Basic
100 Mbps	3–4	Average
200 Mbps	4–5	Fast
500 Mbps	5+	Very Fast
1,000 Mbps	5+	Gigabit



The FCC's minimum fixed broadband speed benchmark is currently 25 Mbps for downloading and 3 Mbps for uploading data, commonly referred to as "25/3 Mbps." Speeds below this basic level, while common years ago, will be unlikely to accommodate today's internet usage. Even single-person households will need an internet download speed of at least 25 Mbps.

Internet speeds in the 100–200 Mbps range are ideal for most households since they can handle common activities like streaming and video chat for two to five users at once. It's interesting to note that according to HighSpeedInternet.com, the 2022 average internet speed in the United States is 119.03 Mbps. By comparison, the 2021 average internet speed was 99.3 Mbps, which means speeds have gone up 20% in one year.

Large families or households with one or more people working from home may want to consider internet speeds well above 200 Mbps for the best online experience.

**F&B can help you determine the right internet speed for your household. Call us at (563) 374-1236.**