

# Connections

JULY/AUGUST 2022



## Let's Celebrate Independence in July

During National Independent Retailer Month, we're encouraged to shop locally and support small businesses (as opposed to big box retailers or chain stores). This annual July event also reminds us that when we do, more of our dollars stay here to help the local economy.

Think of it this way: We celebrate Independence Day on July 4th, and throughout the month, we celebrate independent retailers.

### Contact Us:

103 N. Main Street / PO Box 309  
Wheatland, IA 52777

**Office Hours:** M-F 7:30 am to 4:00 pm

### Office Closure:

Monday, July 4 for Independence Day

### Phone Numbers:

Business Office:  
(563) 374-1236 or (563) 574-1236  
After-Hours Trouble:  
(563) 374-1238 or (563) 574-1238  
Internet Tech Support 24/7:  
1-888-832-4322  
Technology Solutions: (563) 374-1322

**Visit Us Online:** [www.fbc-tele.com](http://www.fbc-tele.com)



Do you have places at home with a weak Wi-Fi connection? You need F&B SmartHub Wi-Fi. This monthly service includes a specially selected Wi-Fi router installed by our expert technicians for expanded coverage. We also provide ongoing support and a cool mobile app to manage your WiFi. You'll be equipped to handle all your devices, all throughout your home.

Simply sign up for F&B SmartHub Wi-Fi and get ready to enjoy the strongest Wi-Fi signals under the sun.\*

**MAKE A SPLASH AND CALL (563) 374-1236**

\*Certain restrictions apply. Call us for details.

## Giving Back to the Community

The Calamus American Legion Community Organization (CALCO) recently received a charity grant from Aureon and a matching contribution from F&B. The funds will be used to purchase a large flat-panel TV to enhance presentations for in-person and virtual meetings and events.



Pictured (left to right): Aaron Horman, F&B; Mike Lacey, CALCO; Janet Donelson, CALCO; and Kent Atha, Aureon

## F&B Awards Scholarship to Megan Clark

Congratulations to our 2022 F&B scholarship recipient, Megan Clark of rural Grand Mound. She recently graduated from Central DeWitt and plans to attend Iowa State University to major in agricultural communications. Her parents are Bill and Ange Clark.



**For information on charity grants or scholarship opportunities, visit our website at [www.fbc-tele.com](http://www.fbc-tele.com).**



## 3 Tips Regarding Internet Speed Tests

You're streaming a movie and it starts to buffer. Or your son is playing an online game and complains of lagging. Probably one of the first things you do when you experience internet issues is run a speed test.

How do these tests work? They first look up your IP address to get your approximate location and then find which testing servers are closest to you. Once that's done, a test is run to determine which is the closest server to you not based on distance but on a ping test result. The faster the result, the more accurate the testing results will be. Finally, the test is run, and results are displayed—download speed, upload speed, and latency (or ping).

**To make the testing process as beneficial as possible for you, follow these tips:**

### 1. Don't stop with one test. Go for an average.

Many factors can impact your speed test result including the amount of network traffic at the time and which device and browser you're using. That's why these tests provide an indicator of your speed but are not an exact science. Before you call your internet service provider, run multiple speed tests and determine average results.

### 2. Use multiple speed test sites.

Each speed test site calculates their speed based on its own algorithm, so no two sites are going to provide the same results. To give you a better idea of your internet connection's overall speed performance, use several different sites. That's easy to do, since they're quick and only require you to press a button or two. F&B has a speed test link at the bottom of our homepage at [www.fbc-tele.com](http://www.fbc-tele.com). You can also use other popular options including Fast.com, Speedtest.net, and Speedof.me.

### 3. Test in different rooms of your home.

It's best to run speed tests on your phone or laptop in spaces throughout your house. That way, if you find a dead zone where speeds are much lower, you may be able to improve by adding a Wi-Fi range extender.

**F&B offers fast and reliable internet service along with local customer service. After completing speed tests, call us at (563) 374-1236 should you need technical support or want to discuss an internet speed upgrade.**