

Connection

Vol. 21, No. 11

November 2021

THE ULTIMATE CONNECTED HOME

F&B SmartHub Wi-Fi

Are you struggling with Wi-Fi coverage in certain areas of your home? Are you experiencing slow Wi-Fi speeds? Do you have difficulty connecting devices?

F&B has a solution that will help you become as connected as possible and as easily as possible.

With F&B SmartHub Wi-Fi, you receive use of a robust, whole-home Wi-Fi router optimized for your home. An F&B tech will come to your home to install the gateway and customize it based on your needs.

Your new router will be secure and up-to-date. We'll manage the device and automatically install updates to keep it protected.

F&B SmartHub Wi-Fi also includes remote support to assist with device connection and performance troubleshooting.

You also receive a full suite of network management tools in the SmartHub Web portal and mobile app that allow you to monitor and test your connection and pause connectivity or set parental controls on specific devices.

F&B SmartHub Wi-Fi is a fully managed solution for \$9.99 per month and includes a premi-



um Wi-Fi router. If you have a larger home or unusual obstacles that limit or block coverage, you may need a wireless mesh extender for \$6.99 per month. The standard installation and optimization charge is \$49.99.

When you choose F&B SmartHub Wi-Fi, you leverage the full benefit of your F&B broadband connection and leave the technical side to us so you can spend more time doing what you enjoy online.

To benefit from a better Wi-Fi experience, call (563) 374-1236 or visit www.fbc-tele.com.

Holiday hours

F&B and Technology Solutions will be closed Nov. 25 and 26 in observance of Thanksgiving.

Technology Solutions will be open Nov. 27 from 9 am to noon with Thanksgiving specials on Small Business Saturday.

Happy Thanksgiving!

Travel info

Heading out on the road over the holidays? Be sure to visit 511ia.org or call 511 to check current travel conditions.

Decades network on Skitter TV

A new channel, Decades, has launched on Skitter TV ch. 511 for Prime and Total subscribers.

Decades airs classic TV programs from the 1950s through 1980s including programs such as *The Dick Van Dyke Show*, *Cheers*, *Taxi*, *The Honeymooners* and *The Abbott and Costello Show*.

Support local businesses on Small Business Saturday

F&B Communications and Technology Solutions encourage you to support the local businesses in your community on Saturday, Nov. 27.

Since 2010, the Saturday after Thanksgiving has been designated as Small Business Saturday. By supporting your hometown businesses on this day, and every other day of the year, you



celebrate the small businesses that are so vital to the success of our communities.

Please support the local businesses in your community this upcoming holiday season by purchasing merchandise, services or gift certificates for gift-giving.

Help your community grow by supporting local businesses.





HAPPY THANKSGIVING

All of us at F&B Communications hope you and your family have a wonderful Thanksgiving. In the spirit of this holiday, we also want to thank you for choosing us as your communications provider. Thanksgiving is the ideal time to express appreciation for the people we cherish. The staff and board of F&B Communications hope you have a joyous Thanksgiving celebration with family and friends.



F&B Communications, Inc.
 103 N. Main Street
 P.O. Box 309
 Wheatland, IA 52777

BUSINESS OFFICE HOURS
 Monday to Friday 7:30 am to 3 pm

TECHNOLOGY SOLUTIONS HOURS
 Monday to Friday 8:30 am to 4:30 pm, Saturday 9 am to noon

PHONE NUMBERS
 Business Office
 (563) 374-1236 or (563) 574-1236
 Trouble/Repair
 (563) 374-1238 or (563) 574-1238
 Internet Tech Support (24/7)
 1-888-832-4322
 Technology Solutions
 (563) 374-1322

WEB SITE
www.fbc-tele.com

EMPLOYEES
 General Manager: Ken Laursen
 Assistant General Manager:
 Aaron Horman
 Office Manager: Ariell Connelly
 Administrative Assistant:
 Carla Olson
 Customer Service: Michelle
 Harrison, Amanda Horner, Kelly
 Scott

Plant Supervisor: Derek
 Hendrickson

Plant Technicians: Scott Butt,
 Drew DeLoe, Nick Jewell

Technology Solutions:
 Brooke Cavey, Landon Gordon,
 Matt Morris

BOARD OF DIRECTORS
 President: Paul Ketelsen
 Vice-President: Ryan Vander Heiden
 Secretary/Treasurer: Brenda Kay
 Directors: Doreen Henning,
 Trina Knoche, Joel Paulsen,
 Roland Reiling

This institution is an equal opportunity provider and employer.

HOLIDAY TECH EXPO

Wednesday, Dec. 1 - 3 to 6 pm
at Technology Solutions
108 E. Jefferson St., Wheatland

Refreshments

Demos and Product
 Information

2022 Almanac
 Calendars

Door Prizes



Fiber Project Update

F&B's fiber optic construction in Lowden is complete and nearing completion in Bennett and Delmar.

Upon completion of the construction phases, crews will continue work on installing the fiber cables and fusion splicing. Technicians will also be working this winter and into 2022 on installing the electronic equipment at each site.

When the new system is ready, current subscribers will be contacted for conversion appointments.



Annual Thanksgiving Sale 4 DAYS ONLY

Monday, Nov. 22 (8:30 AM TO 4:30 PM) Tuesday, Nov. 23 (8:30 AM TO 4:30 PM)
Wednesday, Nov. 24 (8:30 AM TO 4:30 PM) Saturday, Nov. 27 (9 AM TO NOON)



108 E. Jefferson St. | Wheatland, Iowa | 563-374-1322 | www.ts-fbc.com

Regular Hours: Monday to Friday - 8:30 am to 4:30 pm | Saturday - 9 am to noon