

# Connection

Vol. 20, No. 12

December 2020



## Happy Holidays

*Our sincere thanks for your valued business. We appreciate having you as a customer and look forward to serving you in the coming year. Wishing you and all those close to you a joyous holiday season and a new year full of success.*

## Grants for park memorial project

Lowden Garden Club is the recipient of a \$550 Aureon Network Services Charity Grant, plus a \$550 matching contribution from F&B Communications.

Grant funds are being used to support the redesign and replant a garden at Lowden Memorial Park to serve as The Lowden Memorial Garden. The consolidation of the memorial monuments in the park provide a central location it the community for enjoyment of nature, contemplation and relaxation.

Lowden Garden Club has played an instrumental role in beautification of the city throughout the past 20 years by planting and maintaining street planters and establishing gardens in the City Park and at Lowden Memorial Park. The gardens also fulfill an important role of educating school students and the community in horticulture.

F&B is one of more than 100



*Pictured (left to right): Jan Olsen, Lowden Garden Club; Barbara McCreight, Lowden Garden Club; Lisa Dircks, Lowden Garden Club; Aaron Horman, F&B Communications*

Iowa independent telephone company member-owners of Aureon, which helps to provide advanced telecommunications and data services across the state.

Nearly \$30,000 has been awarded to organizations in the F&B service area in the last 25 years since the charity grant program began.

The charity grant program is open to non-profit organizations in the F&B service area. Grant applications are available at the business office in Wheatland or online. Charity grants are awarded on a quarterly basis and chosen by an independent review committee organized by Aureon.

### E-mail Santa

This Christmas send Santa an e-mail message. Write to [santa@fbcom.net](mailto:santa@fbcom.net).

Be sure to include your first name and what you would like for Christmas. Santa will even send you an e-mail letting you know that he received your message.

### Almanac calendars

2021 F&B almanac calendars are available. Stop by the F&B office or Technology Solutions to pick up a complimentary calendar.

### Travel info

Heading out on the road over the holidays? Be sure to visit [511ia.org](http://511ia.org) or call 511 to check current travel conditions.

### Holiday hours

F&B Communications and Technology Solutions will be closed Dec. 24 and 25 for Christmas and Jan. 1 for New Year's. Technology Solutions will also be closed Dec. 26 and Jan. 2.





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\*Service availability and Internet speeds will depend on location. All prices subject to change. If no request to downgrade is made before 60-day trial ends, trial Internet speed will become current Internet speed and upgrade pricing will apply. Contact us for complete details. Offer good through 1/31/21.



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## HOMETOWN HOLIDAY SPECIALS:

Avoid the long lines and do your holiday shopping close to home. Check out Technology Solutions' **Holiday Specials** in December for that perfect Christmas gift! Visit [www.ts-fbc.com](http://www.ts-fbc.com) for specials.

Gift certificates are also available. When you give an F&B and Technology Solutions gift certificate, you're helping a loved one stay connected. It can be used to pay for any of our communications services including Internet, TV and phone as well as merchandise at Technology Solutions. Our gift certificates are available in your choice of amounts during regular office hours.



**Happy Holidays!**

## Fiber Project Update

Construction on F&B's fiber optic upgrade projects in Lowden, Bennett and Delmar will slow for the winter months. Crews will continue to work as weather permits and construction will ramp up again in the spring.

During the winter months, technicians will begin connecting customers to the new network in Lowden.

## Lifeline program offers support for broadband connections

Low-income assistance is available on certain F&B broadband Internet packages as part of the federal Lifeline program.

Lifeline is a plan that assists qualified low-income lowans by providing a credit on their monthly service bill of up to \$9.25.

To be eligible, your income must be at or below 135 percent of the Federal Poverty Guidelines or you qualify for one of several other financial assistance programs.

In addition, you must not currently be receiving Lifeline assistance from another wireline or wireless provider.

For more details and eligibility requirements, call (563) 374-1236 or go online at [www.fbc-tele.com](http://www.fbc-tele.com).

The assistance plan is funded through the federal universal service program.