

Connection

Vol. 20, No. 11

November 2020

THE ULTIMATE CONNECTED HOME

F&B SmartHub Wi-Fi

Are you struggling with Wi-Fi coverage in certain areas of your home? Are you experiencing slow Wi-Fi speeds? Do you have difficulty connecting devices?

If these problems sound familiar, F&B has a new solution that will help you become as connected as possible and as easily as possible.

With F&B SmartHub Wi-Fi, you receive use of a robust, whole-home Wi-Fi router optimized for your home. An F&B tech will come to your home to install the gateway and customize it based on your needs.

Your new router will be secure and up-to-date. We'll manage the device and automatically install updates to keep it protected.

F&B SmartHub Wi-Fi also in-



cludes remote support to assist with device connection and performance troubleshooting.

You also receive a full suite of network management tools in the SmartHub Web portal and mobile app that allow you to monitor and test your connec-

tion and pause connectivity or set parental controls on specific devices.

F&B SmartHub Wi-Fi is a fully managed solution for \$9.99 per month and includes a premium

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Holiday Tech Expo cancelled

Due to the COVID-19 pandemic, the annual Holiday Tech Expo at Technology Solutions has been cancelled this year. The event is slated to return in 2021. The yearly Holiday Sale will begin after Thanksgiving.

Holiday hours

F&B and Technology Solutions will be closed Nov. 26 and 27 in observance of Thanksgiving.

Technology Solutions will be open Nov. 28 from 9 am to noon with Thanksgiving specials on Small Business Saturday.

Fun Roads on Skitter TV

Skitter TV will launch a new channel in the Total package Nov. 1: Fun Roads, channel 325, is dedicated to the spirit of the open road and outdoor adventures.

Support local businesses on Small Business Saturday

F&B Communications and Technology Solutions encourage you to support the local businesses in your community on Saturday, Nov. 28.

Since 2010, the Saturday after Thanksgiving has been designated as Small Business Saturday. By supporting your hometown businesses on this day, and every other day of the year, you



celebrate the small businesses that are so vital to the success of our communities.

Please support the local businesses in your community this upcoming holiday season by purchasing merchandise, services or gift certificates for gift-giving.

Help your community grow by supporting local businesses.





HAPPY THANKSGIVING

All of us at F&B Communications hope you and your family have a wonderful Thanksgiving. In the spirit of this holiday, we also want to thank you for choosing us as your communications provider. Thanksgiving is the ideal time to express appreciation for the people we cherish. The staff and board of F&B Communications hope you have a joyous Thanksgiving celebration – whether it be in-person or virtually – with family and friends.

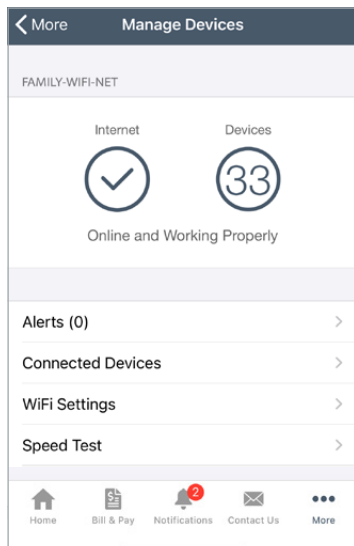
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F&B SmartHub Wi-Fi

Wi-Fi router. If you have a larger home or unusual obstacles that limit or block coverage, you may need a wireless mesh extender for \$6.99 per month. The standard installation and optimization charge is \$49.99.

When you choose F&B SmartHub Wi-Fi, you leverage the full benefit of your F&B broadband connection and leave the technical side to us so you can spend more time doing what you enjoy online.

To benefit from a better Wi-Fi experience, call (563) 374-1236 or visit www.fbc-tele.com.



Fiber Project Update

F&B's fiber optic upgrade projects in Lowden, Bennett and Delmar continue this month weather permitting.

Crews continue to install underground drop conduit from our service distribution boxes to residences in Lowden and Bennett.

Main line construction may begin in Delmar this month.

The fiber optic upgrade is a multi-phase project. Once construction is complete, technicians will need to install electronic equipment at each site.



F&B Communications, Inc.
103 N. Main Street
P.O. Box 309
Wheatland, IA 52777

BUSINESS OFFICE HOURS
Monday to Friday 7:30 am to 3 pm

TECHNOLOGY SOLUTIONS HOURS
Monday to Friday 8:30 am to 4:30 pm, Saturday 9 am to noon

PHONE NUMBERS
Business Office
(563) 374-1236 or (563) 574-1236

Trouble/Repair
(563) 374-1238 or (563) 574-1238

Internet Tech Support (24/7)
1-888-832-4322

Technology Solutions
(563) 374-1322

WEB SITE
www.fbc-tele.com

EMPLOYEES
General Manager: Ken Laursen
Assistant General Manager:
Aaron Horman

Office Manager: Ariell Connelly
Administrative Assistant:
Carla Olson

Customer Service: Michelle
Harrison, Amanda Horner, Kelly
Scott

Plant Supervisor: Derek
Hendrickson

Plant Technicians: Scott Butt,
Drew DeLoe, Nick Jewell

Technology Solutions:
Brooke Cavey, Riley Holst, Matt
Morris

BOARD OF DIRECTORS
President: Paul Ketelsen
Vice-President: Ryan Vander Heiden
Secretary/Treasurer: Brenda Kay
Directors: Doreen Henning,
Trina Knoche, Joel Paulsen,
Roland Reiling



Annual Thanksgiving Sale 4 DAYS ONLY

Monday, Nov. 23 (8:30 AM TO 4:30 PM) Tuesday, Nov. 24 (8:30 AM TO 4:30 PM)
Wednesday, Nov. 25 (8:30 AM TO 4:30 PM) Saturday, Nov. 28 (9 AM TO NOON)



108 Jefferson St. E. | Wheatland, Iowa | 563-374-1322 | www.ts-fbc.com

Regular Hours: Monday to Friday - 8:30 am to 4:30 pm | Saturday - 9 am to noon