

Connection

Vol. 19, No. 2

February 2019

SmartHub account access

Never miss a payment with F&B's SmartHub mobile app.

Designed for iOS and Android devices, the SmartHub app allows you to view and pay your F&B bill, view monthly newsletters and marketing materials, contact F&B and locate payment drop sites.



To download the app, search "SmartHub" at the Apple App Store for iOS mobile devices like iPhones and iPads and at Google Play for Android smartphones and tablets.

Choose "F&B Communications" as your provider and log-

in with your SmartHub e-mail address and password.

If you do not have a login, click the "New User" button to register. It may be necessary to contact the F&B office by phone to confirm your account if you are unable to register.

Not a smartphone or tablet user? A browser-based version of SmartHub with additional capabilities to manage your account is available at www.fbc-tele.com.

The browser version also allows you to view and download both billed and unbilled Lincolnway Long Distance usage.

The SmartHub site and app is a tool that provides secure access to manage account infor-



mation, make payments, view statements and report service issues.

There is no charge to download or use SmartHub.

F&B scholarship deadline

Applications for the 2019 F&B and Foundation for Rural Service scholarships must be postmarked by Feb. 19.

Stop by the office to pick up an application or go to www.fbc-tele.com to download a copy.

The scholarship is open to graduating high school seniors who receive service and live in the F&B telephone service area.

Employee earns honor

Michelle Harrison, customer service, was recently honored for three years of service to F&B.

She was also chosen as the 2018 Employee of the Year. Congratulations!

Internet referral

Refer a friend to F&B's Internet service and receive a \$25 credit on your bill. For more details, go to www.fbcm.net and click the Internet Referral link or contact the office.

Norman Bousselet recognized

Honored for 26 years of service to F&B board

Longtime director Norman Bousselet was honored for 26 years of service to the F&B Communications board of directors at the recent annual meeting of the company.

Since election to the board in 1993, he has seen the company through the addition of Internet services, development of the Technology Solutions store and the expansion into the Bennett, Delmar and Lowden exchange areas. In recent years, he supported the efforts to con-

struct fiber optics to the home.

Bousselet resigned at the conclusion of the annual meeting. Directors will appoint a replacement in the future.

He served as one of three Calamus-area directors. For a time, he also served as president of the board.

Bousselet was presented with an engraved clock to commemorate his years of service to the company.

Thank you for your dedicated service, Norm.



NORMAN BOUSSELET



Cameras keep eye on livestock

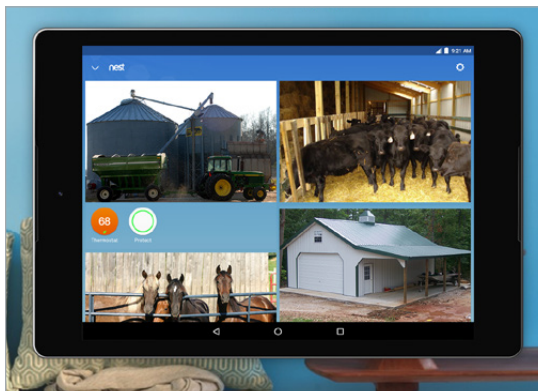
Technology makes it easier for farmers to keep an eye on their livestock and homeowners to monitor their property.

With Nest Wi-Fi connected cameras, you can see and hear livestock or monitor grain bins and farm equipment on your smartphone or tablet. Homeowners can use Nest cams to watch their property or keep tabs on children playing outdoors.

Nest Cam indoor and outdoor models combined with an outdoor Wi-Fi network keep an eye on what matters to you.

With advanced motion-sensing technology, if something is up, it sends an alert to your smartphone or tablet. Nest Cams stream securely in 1080p HD. Optional cloud storage maintains recordings for 5, 10 or 30 days and offers a user-friendly interface to review footage.

Technology Solutions is an authorized Nest Pro



selling and servicing the Nest Wi-Fi connected smarthome suite of cameras and thermostats.

To see a demo or learn how Nest cameras can enhance your farming operations or protect your home, contact the professionals at Technology Solutions at (563) 374-1322.



F&B Communications, Inc.
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Wheatland, IA 52777

BUSINESS OFFICE HOURS
Monday to Friday 7:30 am to 3 pm

TECHNOLOGY SOLUTIONS HOURS
Monday to Friday 8:30 am to 4:30 pm, Saturday 9 am to noon

PHONE NUMBERS
Business Office
(563) 374-1236 or (563) 574-1236
Trouble/Repair
(563) 374-1238 or (563) 574-1238
Internet Tech Support (24/7)
1-888-832-4322
Technology Solutions
(563) 374-1322

WEB SITE
www.fbc-tele.com

EMPLOYEES
General Manager: Ken Laursen
Assistant General Manager:
Aaron Horman
Office Manager: Ariell Connelly
Administrative Assistant:
Carla Olson
Customer Service: Michelle
Harrison, Amanda Horner, Kelly
Scott

Plant Supervisor: Derek
Hendrickson
Plant Technicians: Scott Butt,
Drew DeLoe, Jeff Ohnemus, Alex
Rossmiller

Technology Solutions:
Brooke Cavey, Chandler Gannon,
Riley Holst, Matt Morris

BOARD OF DIRECTORS
President: Paul Ketelsen
Vice-President: Ryan Vander Heiden
Secretary/Treasurer: Brenda Kay
Directors: Doreen Henning, Joel
Paulsen, Roland Reiling

Changes to local weather channel 62

In early January, the radar and forecast graphics on the local weather channel 62 were removed. The company that provides the weather information discontinued their service without notice to F&B.

Going forward, channel 62 will continue to offer the NOAA weather radio audio. Upcoming changes to other channels will provide a source for local weather radar and forecast information.

In the coming months, the local information channel 61 will be upgraded to feature more local weather content. The Weather Channel, channel 101, will also soon be offering local weather information on the channel on the 8s six times per hour.

In addition to local weather provided by the off-air broadcast networks, a number of on-line sources and smartphone apps are available to provide weather conditions, radar imagery and alerts.

Jeff Ohnemus new plant tech



JEFF OHNEMUS

Jeff Ohnemus has joined the F&B team as a plant technician.

He will assist in outside plant construction and cable locating as well as perform customer installations and repairs of Internet, video and phone services.

Jeff has experience as an IT technician and served in the United States Navy for nearly six years.

COUPON
\$1.00 off
Any Technology Solutions'
4x6 Photo Center purchase

108 Jefferson St. E. | Wheatland
(563) 374-1322

Expires 2/28/19. Minimum \$1.00 purchase. Limit one coupon per customer. No cash value.

