

Connection

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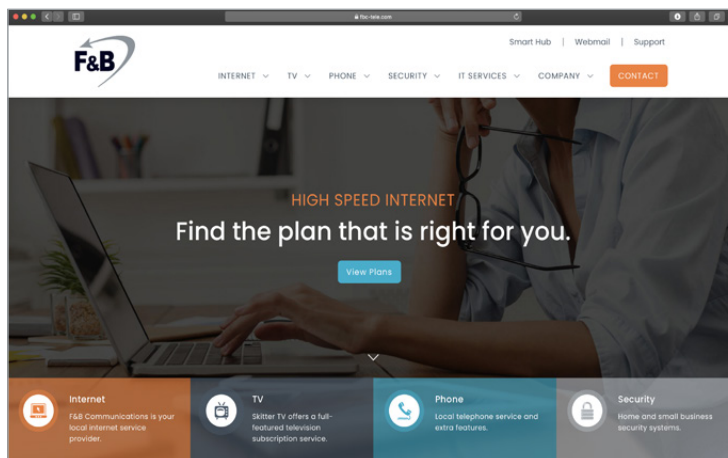
F&B launches new website

We are happy to announce the launch of our new website at www.fbc-tele.com. The website has been completely redesigned to provide our customers and prospective customers with an easier way to learn about who we are as well as the various services and solutions we offer.

The new site features a modern design and is mobile friendly.

The site also consolidates the web presence for the FBCom.net and Technology Solutions websites.

Commonly used links for the FBCom.net Webmail service and SmartHub account access



can be found in the upper right-hand corner of the window and are available on all pages. A convenient Contact button also makes it easy to submit ques-

tions for service inquiries and other non-outage issues.

Visit us often as we work to add additional content and new features to our website.

Company invests in green energy

F&B has made a conscious effort to reduce its carbon footprint through investment in solar technology.

Earlier this year, the company installed a 46.8kWh roof-top solar array at the main office building in Wheatland. 144 solar panels and inverters produce power to help offset the energy needed to operate the company's fiber network, servers, central office cooling and other office equipment.

Solar energy produced by the system is used on-site and also fed back into the electrical grid when produced in surplus.

To view current and historical solar production as well as the environmental protection benefit of the system, go to www.fbc-tele.com/company/solar/.



Offices closed

The F&B Communications office and Technology Solutions will be closed Monday, Sept. 2 for Labor Day.

ACC Net channel

Subscribers of the Skitter TV total package now have a new sports channel, ACC Network. The channel is dedicated to ACC (Atlantic Coast Conference) sports and can be viewed on ch. 635.

ESPN launched the new network Aug. 22. Approximately 450 live contests will be televised annually

Internet Help Desk available 24/7

A reminder that F&B's Tech Support Help Desk is ready to respond to e-mail and Internet connection questions 24 hours a day, 7 days a week.

To reach the Help Desk call 1-888-832-4322 or dial locally (563) 374-3322. Help Desk technicians are trained to answer FBCom.net e-mail questions as well as troubleshoot Internet connection issues.





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* Special offer valid for "system tune-up" only. Some repairs may require additional services. Contact us for details. Offer good through 9/30/19.

Communications Group © 2014

Additional channels added to Skitter TV Sports Pack

ESPN Goal Line/Bases Loaded and Fox Sports Detroit, South, Southeast and Southwest have been added to the Skitter TV Sports Package.

In addition to these five channels, the Sports Package also includes Red Zone from NFL Network, NFL Network, Fantasy Sports, Fight Network, FOX College Sports and Outside TV.

This premium package can be added to the Select or Prime packages for \$8.99/mo. or to the Total package for \$5.99/mo.

To sign up for the Sports Package, call (563) 374-1236.



F&B Communications has a job opening for a **Construction Technician.**

Duties to include installation of fiber optic cable by operating plowing, digging, boring and other construction equipment. Construction techs also assist with cable locating and service installs and maintenance during the off-season.

The ideal candidate will have experience operating heavy machinery, but F&B will train a high achieving candidate with a desire to learn.

For details and application information, visit <http://www.fbc-tele.com/employment>



F&B Communications, Inc.
103 N. Main Street
P.O. Box 309
Wheatland, IA 52777

BUSINESS OFFICE HOURS
Monday to Friday 7:30 am to 3 pm

TECHNOLOGY SOLUTIONS HOURS
Monday to Friday 8:30 am to 4:30 pm, Saturday 9 am to noon

PHONE NUMBERS
Business Office
(563) 374-1236 or (563) 574-1236
Trouble/Repair
(563) 374-1238 or (563) 574-1238
Internet Tech Support (24/7)
1-888-832-4322
Technology Solutions
(563) 374-1322

WEB SITE
www.fbc-tele.com

EMPLOYEES
General Manager: Ken Laursen
Assistant General Manager: Aaron Horman
Office Manager: Ariell Connelly
Administrative Assistant: Carla Olson
Customer Service: Michelle Harrison, Amanda Horner, Kelly Scott

Plant Supervisor: Derek Hendrickson

Plant Technicians: Scott Butt, Drew DeLoe, Jeff Ohnemus

Technology Solutions: Brooke Cavey, Chandler Gannon, Riley Holst, Matt Morris

BOARD OF DIRECTORS
President: Paul Ketelsen

Vice-President: Ryan Vander Heiden
Secretary/Treasurer: Brenda Kay

Directors: Doreen Henning, Trina Knoche, Joel Paulsen, Roland Reiling

F&B Communications, Inc., is a telecommunications provider who provides basic and enhanced services within its service territory, including services supported by Federal Universal Service funds and eligible for Federal Lifeline assistance. Basic services are offered at the following rates and charges:

	Monthly Service Charges
Single party, voice grade residential service, including local usage	\$18.00
Federal Subscriber Line Charge – Single Line	\$ 6.50

Customers of basic residential service have access to long distance, directory assistance, and operator service providers of their choice, at rates established by those carriers.

Toll Blocking is available at no charge for low income customers that qualify.

Emergency 911 Services are provided and a surcharge is assessed at governmental rates

Basic residential service is available as a Lifeline service. Lifeline is a government benefit program which provides a monthly credit toward a qualified low-income subscriber's telephone or broadband Internet bill. Only eligible low-income consumers may enroll in the Lifeline program. Consumers who meet eligibility criteria must also complete documentation necessary for enrollment. Lifeline assistance is non-transferable, and eligible subscribers may receive assistance from only one wireline or wireless telecommunications provider per household. Consumers who willfully make false statements in order to obtain Lifeline benefits can be punished by fine or imprisonment or can be barred from the program. If you have any questions regarding the company's services or you want to apply for Lifeline assistance, application forms can be obtained from F&B Communications at 103 Main St. N., Wheatland, IA 52777 or by calling (563) 374-1236.