

Connection

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FEEL THE GIG

New Internet speed offerings

F&B is pleased to announce a bump in Internet speed for all subscribers coming soon.

Most packages will at least double in download speed and others will increase up to five times the current download rate.

The upgraded speeds will be offered at no additional monthly cost for those currently on a package of 10Mbps or greater.

The more Internet-connected devices you have, the more speed you need. The upgraded plans allow subscribers to successfully keep multiple devices running simultaneously.

F&B's broadband offers unlimited connections with no volume metering.

There is no need to contact the office, technicians will automatically begin upgrading



connection speeds for eligible customers during the months of August and September.

In early August, all subscribers will receive a letter via postal mail with specific information about their speed upgrade.

Connections are provided as

best effort and several factors, including the quality and capability of your wireless router, wiring inside your home and end-devices such as computers, gaming stations and streaming devices impact your Internet experience.

Windows 7 support ends next year

When Microsoft released Windows 7 in 2009, they committed to provide at least 10 years of support for the product. The specific end of support day for Windows 7 is Jan. 14, 2020. After that time, technical assistance and automatic updates that protect your PC will no longer be available.

Microsoft strongly recommends that anyone using Win-



dows 7 move to Windows 10 sometime this year.

Ideally, a new computer running Windows 10 is the best option; however, it is possible

to purchase and install an upgrade on an existing Windows 7 computer.

A Windows 7 PC will continue to operate after support has ended, but your system will become more vulnerable to security risks and viruses.

If you are still running Windows 7, contact Technology Solutions for replacement and/or upgrade options.

Refer a friend

Want free money? Then, refer a friend to F&B's Internet service and receive a \$25 credit on your bill. For more details and to print a referral coupon, go to www.fbcom.net and click the Internet Referral link.

Watch for telecom facilities

Sensitive communications facilities are contained in underground hand-holes or in aboveground pedestals. F&B uses a mix of these enclosures in our service area.

The lids of hand-hole boxes are level with the surface of the ground and green telecom pedestals are made of either metal or fiberglass. They are located in yards and along roadsides in the right-of-way.

Use caution when mowing and trimming around hand-holes and pedestals. Also, avoid driving over hand-hole lids with lawn mowers or vehicles. Always visually inspect the area before mowing or burning to avoid damage.



Lifeline low-income assistance available

Low-income assistance is available to qualifying lowans for telephone service and certain broadband Internet packages as part of the federal Lifeline Program.

Lifeline is a plan that assists qualified low-income lowans by providing a credit on their monthly service bill of \$9.25.

Lowans whose income is at or below 135 percent of the Federal Poverty Guidelines or those that participate in one or more of the following programs are eligible for telephone assistance: Medicaid, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security

Income (SSI), Federal Public Housing Assistance and/or Veterans and Survivors Pension Benefit.

In addition, eligible participants must not currently be receiving Lifeline assistance from another wireline or wireless provider, and no other person in the household can be subscribed to the Lifeline program.

To apply for the program, applications should be submitted to F&B. Forms are available at the F&B office in Wheatland or online at <http://www.fbc-tele.com>. Current applicants must recertify annually. The telephone assistance plan is



funded through the federal universal service program.



F&B Communications, Inc.
103 N. Main Street
P.O. Box 309
Wheatland, IA 52777

BUSINESS OFFICE HOURS
Monday to Friday 7:30 am to 3 pm

TECHNOLOGY SOLUTIONS HOURS
Monday to Friday 8:30 am to 4:30 pm, Saturday 9 am to noon

PHONE NUMBERS
Business Office
(563) 374-1236 or (563) 574-1236
Trouble/Repair
(563) 374-1238 or (563) 574-1238
Internet Tech Support (24/7)
1-888-832-4322
Technology Solutions
(563) 374-1322

WEB SITE
www.fbc-tele.com

EMPLOYEES
General Manager: Ken Laursen
Assistant General Manager: Aaron Horman
Office Manager: Ariell Connelly
Administrative Assistant: Carla Olson
Customer Service: Michelle Harrison, Amanda Horner, Kelly Scott

Plant Supervisor: Derek Hendrickson

Plant Technicians: Scott Butt, Drew DeLoe, Jeff Ohnemus

Technology Solutions: Brooke Cavey, Chandler Gannon, Riley Holst, Matt Morris

BOARD OF DIRECTORS
President: Paul Ketelsen

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F&B Communications has a job opening for a **Construction Technician.**

Duties to include installation of fiber optic cable by operating plowing, digging, boring and other construction equipment. Construction techs also assist with cable locating and service installs and maintenance during the off-season.

The ideal candidate will have experience operating heavy machinery, but F&B will train a high achieving candidate with a desire to learn.

For details and application information, visit <http://www.fbc-tele.com/employment>




COMPUTER CLEANUP SPECIAL:
★ ONLY ★
\$35.00*

While you're here, check out our great selection of computer accessories.



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* Special offer valid for "system tune-up" only. Some repairs may require additional services. Contact us for details. Offer good through 9/30/19.

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