



103 Main Street North  
P.O. Box 309  
Wheatland, IA 52777

Phone: 563-374-1236  
Fax: 563-374-1930

### Customer Proprietary Network Information (CPNI) Notification

Due to the nature of our business, F&B Communications, Inc. ("F&B") has access to information regarding the quantity, technical configuration, type, destination, and amount of services you the customer use. This data is considered customer proprietary network information (CPNI) and also includes information contained in the bills pertaining to telephone exchange service. Under federal law, you have the right, and F&B has the duty, to protect the confidentiality of your CPNI. F&B commits to keeping your CPNI data confidential and will not share it with anyone outside the company without a formal request from you. In order to better serve you, F&B would like to use your CPNI to market services and features directly fit for your needs. Approval or denial of this information will not affect any services you already receive from F&B; however, approval will enhance our effectiveness in getting pertinent information regarding our services in your hands. As a customer of F&B you have the right to approve or deny access to this information at any time. Your decision will remain effective until you revoke or limit such approval or denial. Please refer to the "Opt-Out" agreement for approval/denial procedures.

### Opt-Out Agreement

F&B Communications, Inc. ("F&B") and its telecommunications affiliates want to use your CPNI to more effectively market communications-related products and services that you do not currently subscribe to—unless you tell the company not to do so. By completing the section below, you will be "opting out" of this agreement and denying use of your CPNI. If you do not respond within 33 days of our mailing date, it will be understood that you have given us approval to use your CPNI. You need only respond if you DO NOT want F&B and its telecommunications affiliates to use your CPNI. If you choose to respond, please mail the completed notice back to us at F&B Communications, P.O. Box 309, Wheatland, IA 52777, e-mail info@fbc.bz, call 563-374-1236, return this form with a monthly payment or drop this form off at our office.

*I do not wish F&B Communications, Inc. or its telecommunications affiliates to use my CPNI to market communications-related products and services that I do not presently subscribe to.*

Name (Printed): \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Telephone Number(s): \_\_\_\_\_

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F&B Communications, Inc.

[www.fbc.bz](http://www.fbc.bz)