

Connection

Vol. 19, No. 7

July 2019

Explore SmartHub app

It's a mobile world and the F&B SmartHub app allows you to keep an eye on your F&B account from your smartphone or tablet.

Designed for iOS and Android devices, the SmartHub app allows you to view and pay your F&B bill, view monthly newsletters and marketing materials, contact F&B and locate payment drop sites.

To download the app, search "SmartHub" at the Apple App Store for iOS mobile devices like iPhones and iPads and at Google Play for Android smartphones and tablets.

Choose "F&B Communications" as your provider and log-in with your SmartHub e-mail address and password.

There is no charge to download or use SmartHub.



Offices closed

The F&B Communications office and Technology Solutions will be closed Thursday, July 4 for Independence Day.

Thank you

More than 1,000 pork chop sandwiches were served at last month's customer appreciation events. Thank you for allowing us to spend the day in your community. We appreciate your continued patronage.

Be sure to call

Tearing down a house that has or once had F&B services? Please contact the office so techs can reclaim any equipment or optical terminals to avoid charges.

Iowa One Call

Doing any digging this summer? Be sure to call Iowa One Call at 1-800-292-8989 or dial 811 at least 48 hours in advance to have underground utilities marked. The service is free and it's the law.

Grants fund Delmar splash pad

Delmar Development is the recipient of a \$500 Aureon Network Services Charity Grant, plus a \$500 matching contribution from F&B Communications.

Grant funds will support the recently constructed splash pad and basketball court.

Delmar Development is a group of dedicated volunteers who work hard to raise funds for community projects that benefit many causes in Delmar.

F&B is one of more than 100 Iowa independent telephone company member-owners of Aureon, which helps to provide advanced telecommunications services across the state.

Nearly \$27,500 has been awarded to organizations in the F&B service area in the last 25 years since the charity grant program began.

The charity grant program is open to non-profit organizations in the F&B Communications service area. Grant applications are available at the F&B office in Wheatland. Charity grants are awarded on a quarterly basis and chosen by an independent review committee organized by Aureon.



Front (left to right): Bill Meyer, Aureon; Cathie Jebson, Delmar Development; Ken Laursen, F&B. Back: Ryan Vander Heiden, F&B; Todd Hawley, Delmar Development; Daryl Eberhart, Delmar Development; Paul Ketelsen, F&B



GET YOUR HANDS ON
**FASTER
INTERNET**



ALL THOSE DEVICES NEED MORE SPEED

Your whole family will jump for joy after a major speed upgrade. (That is, once they put down their laptops, tablets, smartphones, controllers, and remotes.)

FREE speed upgrade to the next level of service for 60 days.*



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NOW TO ORDER

*Service availability and Internet speeds will depend on location. All prices subject to change. If no request to downgrade is made before 60-day trial ends, trial Internet speed will become current Internet speed and upgrade pricing will apply. Contact us for complete details. Offer good through 7/31/19.

New Skitter TV channels

Daystar, ch. 96, is an American evangelical Christian-based religious network available in all packages.

The following channels have been added to the Prime and Total packages: Bounce, ch. 506, features programming for the African American community. Grit, ch. 436, offers action, western and crime drama films. Escape, ch. 508, carries series and films focusing on mystery and true crime stories. Laff, ch. 507, is a comedy and feature film channel. CourtTV, ch. 437, specializes in true crime.

Appreciation Days drawing winners

Thank you to everyone who attended our annual Customer Appreciation Days in June.

- Drawing winners include:
- 12-month Internet Discount: Richard Minor, Calamus
 - Android Tablet: Nancy Nietfeldt, Wheatland
 - Amazon Echo Dot: Aaron DeWulf, Wheatland; Kirk Steinke, Lowden
 - Anker Bluetooth Speaker: Deb Storjohann, Bennett
 - USB Power Bank/Charger: Marilyn Spidle, Delmar
 - Digital Photo Prints: Gary Oster, Lowden

- F&B Mug and Flash Light: Phyllis Bickford, Delmar; Gerald Coates, Wheatland; Micah Klahn, Wheatland; Linda Leinen, Calamus
 - Children's drawing winners:
 - Lego Friends Set: Sadie Sieren, Wheatland
 - Lego City Set: Nataleigh Wright, Bennett
 - Snap Circuits: Drew Looney, Wheatland
 - Sidewalk Chalk Bucket: Kruz Kay, Wheatland; Soren Turner, Lowden
- Prizes may be claimed at the Technology Solutions office.



Visit www.fbc-tele.com/employment to view current employment opportunities at F&B Communications.



F&B Communications, Inc.
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Wheatland, IA 52777

BUSINESS OFFICE HOURS
Monday to Friday 7:30 am to 3 pm

TECHNOLOGY SOLUTIONS HOURS
Monday to Friday 8:30 am to 4:30 pm, Saturday 9 am to noon

PHONE NUMBERS
Business Office
(563) 374-1236 or (563) 574-1236
Trouble/Repair
(563) 374-1238 or (563) 574-1238
Internet Tech Support (24/7)
1-888-832-4322
Technology Solutions
(563) 374-1322

WEB SITE
www.fbc-tele.com

EMPLOYEES
General Manager: Ken Laursen
Assistant General Manager: Aaron Horman
Office Manager: Ariell Connelly
Administrative Assistant: Carla Olson
Customer Service: Michelle Harrison, Amanda Horner, Kelly Scott
Plant Supervisor: Derek Hendrickson
Plant Technicians: Scott Butt, Drew DeLoe, Jeff Ohnemus
Technology Solutions: Brooke Cavey, Chandler Gannon, Riley Holst, Matt Morris
BOARD OF DIRECTORS
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