

# Connection

Vol. 19, No. 6

June 2019

## Customer appreciation events

You're invited to join us this month at one of our annual Customer Appreciation Days. We're firing up the grill and we've got plenty of door prizes to give away and a special drawing for the kids.

Grilled sandwiches, chips, cookies and beverages will be served in each of our five main service communities from 11:30 am to 1 pm.

We'll feature demonstrations of SkitterTV and our Internet services, as well as showcase some of the products available at Technology Solutions.

Customer Appreciation Days are designed to thank customers for their patronage throughout the year.



We look forward to seeing you this month in a community near you.

### Event Schedule

**Calamus**  
CALCO Hall  
Tuesday, June 11

**Delmar**  
Norton Park Shelter  
Wednesday, June 12

**Wheatland**  
Community Hall  
Thursday, June 13

**Bennett**  
Legion Hall  
Wednesday, June 19

**Lowden**  
Legion Hall  
Thursday, June 20

## Does your PC or tablet need some TLC?

F&B's Technology Solutions division offers computer repair and maintenance. The next time your computer gets a virus or you need help setting up a new device, come to Technology Solutions. We offer a variety of services including:

- Hardware installation
- Transfer of old files to new computer
- Virus and spyware removal
- Setup of home wireless network
- System update installation
- Computer tune-up and repair
- Hard drive clean-up

Our goal is to take the trouble out of technology. For additional information about these ser-



vices, call (563) 374-1322 or stop by the store located at 108 Jefferson St. E. in Wheatland.

## Directory changes

Our customer service team is in the process of preparing the listings for the 2019 Eastern Iowa Regional Telephone Directory.

Please take a moment to review your listing in the 2018 Eastern Iowa Regional Telephone Directory and report any changes or inaccuracies to the F&B office by July 1.

## Iowa One Call

Doing any digging this summer? Be sure to call Iowa One Call at 1-800-292-8989 or dial 811 at least 48 hours in advance to have underground utilities marked. The service is free and it's the law.

## Starz on wTve

Starz and Starz Encore are now available on watchTVeverywhere for Skitter TV subscribers.

Go to [www.fbc-tele.com](http://www.fbc-tele.com) to log in or create a free account. Also, access content directly with your login and the Starz app.



# Elizabeth Tulley F&B scholar

Elizabeth Tulley, a senior at Calamus-Wheatland High School from Calamus, has been named this year's local F&B \$500 scholarship winner.

Tulley plans to attend the University of Northern Iowa to major in English and further pursue a degree in library science. In her application essay, she wrote about her hometown and how the people of Calamus have nurtured her and taught her the importance of community involvement and being kind to others.

High school seniors who live in households in the F&B local

telephone service area were eligible for the award.

Students submitted an application form and essay. Three finalists were selected for in-person interviews.

A primary goal of the scholarship is to ensure that children have the privilege of attending college and encourage young people to return to rural areas after graduation.

The local F&B scholarship program was started in 2003 because the Board of Directors and employees of F&B are committed to the education of local youth.



ELIZABETH TULLEY

Elizabeth's parents are Brian and Deb Tulley.



**F&B Communications, Inc.**

103 N. Main Street  
P.O. Box 309  
Wheatland, IA 52777

**BUSINESS OFFICE HOURS**

Monday to Friday 7:30 am to 3 pm

**TECHNOLOGY SOLUTIONS HOURS**

Monday to Friday 8:30 am to 4:30 pm, Saturday 9 am to noon

**PHONE NUMBERS**

Business Office  
(563) 374-1236 or (563) 574-1236

Trouble/Repair  
(563) 374-1238 or (563) 574-1238

Internet Tech Support (24/7)  
1-888-832-4322

Technology Solutions  
(563) 374-1322

**WEB SITE**

www.fbc-tele.com

**EMPLOYEES**

General Manager: Ken Laursen

Assistant General Manager:  
Aaron Horman

Office Manager: Ariell Connelly

Administrative Assistant:  
Carla Olson

Customer Service: Michelle Harrison, Amanda Horner, Kelly Scott

Plant Supervisor: Derek Hendrickson

Plant Technicians: Scott Butt, Drew DeLoe, Jeff Ohnemus, Alex Rossmiller

Technology Solutions:  
Brooke Cavey, Chandler Gannon, Riley Holst, Matt Morris

**BOARD OF DIRECTORS**

President: Paul Ketelsen

Vice-President: Ryan Vander Heiden

Secretary/Treasurer: Brenda Kay

Directors: Doreen Henning, Trina Knoche, Joel Paulsen, Roland Reiling

# Personal Home Safety System

*Independence for seniors and peace-of-mind for their adult children*

In the event of a fall or other medical emergency, a Personal Home Safety System from F&B is a lifeline to immediate assistance.

It provides the ability for seniors to live independently at home while keeping help close at hand.

The Personal Home Safety System package includes a base unit that attaches to any phone line and a wireless pendant or wrist band. Additional sensors to detect falls and smoke or fire are available.

Whether family is nearby or far away, most seniors want to remain at home. With a Personal Home Safety System, family and friends can be comfortable knowing they are safe.

Call (563) 374-1322 or stop by Technology Solutions for details.



**How it works:**

- Customer wears a wireless wrist band or pendant.
- When the button is pressed, an alert is sent to the 24/7 monitoring center.
- A specially trained attendant will attempt to make contact with the customer.
- The monitoring center will notify family or emergency personnel if needed.

**HIRING** F&B Communications is seeking a temporary construction laborer for the 2019 season. Duties include assisting with outside cable plant construction and other maintenance activities. Interested applicants must be at least 18 years old with a clean driving record. To download an employment application, visit [www.fbc-tele.com/employment](http://www.fbc-tele.com/employment)